



Bartholomew County

Mission: *Linking people in need with Community Resources*

Statistics: (2004 Year)

| <u>Helpline Needs</u> | 2003 | | | 2004 | | |
|----------------------------------|-------------|-----------------|------|-------------|-----------------|------|
| | Total 2003 | Monthly Average | Rank | Total 2004 | Monthly Average | Rank |
| Telephone/Address Request | 1337 | 111 | 1 | 1235 | 103 | 1 |
| Holiday Registration Info | 498 | 42 | 3 | 583 | 49 | 2 |
| Utility, Deposit, Reconnect\$\$ | 386 | 32 | 5 | 478 | 40 | 3 |
| Furniture | 358 | 30 | 6 | 401 | 33 | 4 |
| School Supplies | 470 | 39 | 4 | 375 | 31 | 5 |
| Rent, Deposit or Mortgage \$\$ | 327 | 27 | 7 | 367 | 31 | 6 |
| Clothing - Not School/Coats/Work | 284 | 24 | | 363 | 30 | 7 |
| Shelter / Emergency Lodging | 293 | 24 | 10 | 317 | 26 | 8 |
| Housing List / Search | 325 | 27 | 8 | 297 | 25 | 9 |
| Info/Call for Staff | 316 | 26 | 9 | 296 | 25 | 10 |
| Childcare Technical Support | 569 | 47 | 2 | 167 | 14 | |
| Grand Total | 9150 | 763 | | 8886 | 741 | |

| <u>Helpline Referrals</u> | 2003 | | | 2004 | | |
|--|-------------|-----------------|------|--------------|-----------------|------|
| | Total 2003 | Monthly Average | Rank | Total 2004 | Monthly Average | Rank |
| Sans Souci Voucher Assistance Program | 693 | 58 | 1 | 721 | 60 | 1 |
| Love Chapel-Emergency Assistance Fund | 511 | 43 | 2 | 626 | 52 | 2 |
| Columbus Township Trustee, Bartholomew County | 503 | 42 | 3 | 554 | 46 | 3 |
| Christmas Assistance Intake | 230 | 19 | 7 | 389 | 32 | 4 |
| School Supply Assistance Intake, First Call For Help | 0 | 0 | | 371 | 31 | 5 |
| First Call for Help Publications-Housing List | 290 | 24 | 6 | 287 | 24 | 6 |
| Horizon House, Human Services, Inc. | 182 | 15 | 10 | 284 | 24 | 7 |
| Childhood Connections (prev. CCRR, Bartholomew) | 498 | 42 | 4 | 266 | 22 | 8 |
| Love Chapel Food Pantry | 206 | 17 | 8 | 246 | 21 | 9 |
| Bartholomew Area Legal Aid, Inc. | 191 | 16 | 9 | 189 | 16 | 10 |
| Seventh Day Adventist Community Service Center | 164 | 14 | | 189 | 16 | 10 |
| Salvation Army, Cordinated School Supplies | 357 | 30 | 5 | 0 | 0 | |
| Total number of Referrals | 9752 | 813 | | 10170 | 848 | |



Helpline
Caller
Records

Christmas
Assistance Line
Registrations

| | 2002 | 2003 | 2004 | 2003 | 2004 |
|--------------|-------------|-------------|-------------|-------------|-------------|
| January | 618 | 556 | 593 | | |
| February | 507 | 352 | 493 | | |
| March | 543 | 471 | 534 | | |
| April | 572 | 483 | 478 | | |
| May | 534 | 455 | 453 | | |
| June | 478 | 552 | 524 | | |
| July | 755* | 1017* | 850* | | |
| August | 766* | 820* | 625* | | |
| September | 567 | 613 | 548 | | |
| October | 618 | 757 | 599 | 41 | 26 |
| November | 639 | 916 | 958 | 990 | 1455 |
| December | 626 | 974 | 717 | 92 | 404 |
| Total | 7223 | 7966 | 7372 | 1123 | 1885 |

*High volume due
to School Supply
Clearinghouse